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“Transmitted via Email”

September 22, 2004

MINNESOTA BULLETIN NO. 360-4-36

SUBJECT: PER – SAFETY AND HEALTH

Purpose. To advise employee of a Ford Recall.

Expiration Date. September 30, 2005.

In some 1999 through 2001 Model Year Taurus and Sable vehicles, the front coil springs could potentially fracture when operated in high corrosion areas (where salt is used on highways during winter months) for an extended period of time.

If a spring should fracture and come in contact with a tire, the tire may rupture resulting in a rapid air loss which could increase the risk of a crash without warning.

Ford issued Safety Recall 04517 to install protective spring shields. Ford expects the parts by December 2004.

In addition to the recall, each vehicle is eligible for the Customer Satisfaction Program (April 2004). The Program extends the coverage on the front coil springs, for fracture only, for a period of up to 10 years of service or 150,000 miles from the warranty start date of the vehicle.

If either front coil springs fractures, Ford Motor will replace both front springs at no charge under the terms of this program.

If you experience a fractured front spring, schedule an appointment and have the dealer replace both front springs. If your vehicle is operating normally, wait until you receive notice from Ford in December 2004.

Contact Laurie Otte, Management Services Specialist if you have questions or concerns.

WILLIAM HUNT
State Conservationist

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